

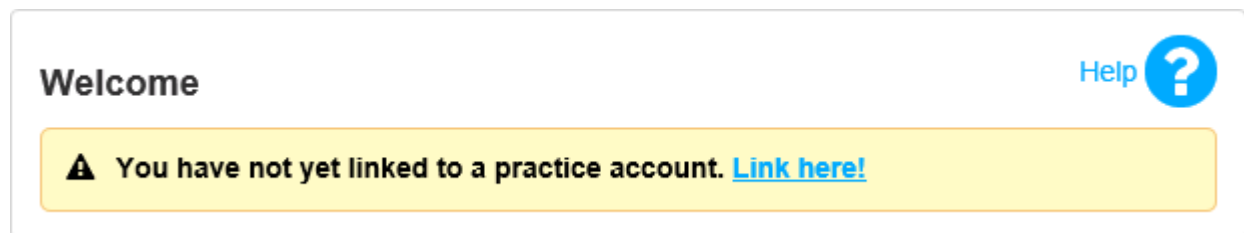
How do I relink my Patient Services Account?

If you have changed your surgery, or for some other reason unlinked your Patient Services Account, and now want to start using it again, you need to relink your account.

Note - You can currently only use Patient Services with surgeries that use Vision as their clinical system.

To relink your account:

1. First you need to contact your surgery and ask for an online registration letter.
2. Once you have the letter, log in to your Patient Services account in the usual way.
3. A '*You have not yet linked to a practice account*' message is displayed, select **Link Here**.



4. The **Linkage** page is displayed, enter the **Practice ID** from the letter and select **Submit**.
5. Now complete the Account ID and Linkage Key (**Hint** - if you are working from an email, you can copy and paste these details).

Linkage

Please use the details provided on your registration letter to complete the form.

Practice ID

Account ID

Linkage Key


[← Back](#) [🔗 Link](#)

6. Now select **Link**.
7. The following message is displayed 'You have now successfully linked to your practice account' message is displayed and you are now ready to use the services enabled by your surgery.

Home elaine procter

Welcome Help ?

✓ You have now successfully linked to your practice account.

Note - To print this topic select the **Print** button  in the top right corner and follow the on-screen prompts.