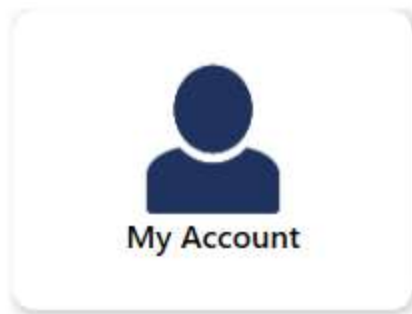


## How do I unlink my account from my surgery?

If you are changing your surgery, you need to unlink your Patient Services account from your current surgery.

To reset your account:

1. Log in to your Patient Services account in the usual way.



2. Select **My Account**.
3. Select **Reset Account**.
4. **Reset Account** is displayed.

### Reset Account

**⚠ Resetting your account will unlink it from your practice. You will not be able to use any of the online services provided by your practice until you link again using a new registration letter.**

I confirm that I want to reset my account and lose access to online services.

[← Back](#) [Continue](#)

5. Read the '*Resetting your account...*' warning and tick '*I confirm that I want to reset my account and lose access to online services*' if you are sure you want to continue, select **Continue**.

6. Your account has been reset is displayed.

✓ Your account has been reset

Username	XXXXXXXXXX	<a href="#">Change Personal Details</a>
Email	XXXXXXXXXX	<a href="#">Change Email Address</a>
Full Name	XXXXXXXXXX	<a href="#">Change Password</a>
Date of Birth	11 February 1988	

To relink your existing Patient Services account to a new surgery, see [How do I relink my Patient Services Account?](#).